

M-LIGHT LEGACY WARRANTY COVER

Transitional Warranty Protection for Projects Supplied Under the M-Light Brand |
EMPRICS Group Ltd

1. PURPOSE AND SCOPE

1.1 EMPRICS Group Ltd (Company Number 15702378) is the successor entity to M-Light Trading Ltd. All trading operations, product warranties, and customer obligations previously held by M-Light Trading Ltd have transferred in full to EMPRICS Group Ltd.

1.2 This document confirms that EMPRICS Group Ltd honours all existing product warranty obligations for LED luminaires and associated components originally supplied under the M-Light Trading Ltd brand.

1.3 This Legacy Warranty Cover applies to all projects invoiced by M-Light Trading Ltd from 20 April 2019 onwards, where the products remain within their seven year warranty period.

2. WARRANTY PERIOD

2.1 The warranty period for all products originally supplied by M-Light Trading Ltd is seven (7) years from the date of the original M-Light invoice, consistent with the terms of the EMPRICS Seven Year Product Warranty.

2.2 The following table sets out the warranty expiry dates by project invoice year:

Invoice Year	Warranty Expiry Date
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2019	20 April 2026
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2020	20 April 2027
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2021	20 April 2028
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2022	20 April 2029
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2023	20 April 2030
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2024	20 April 2031
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2025	20 April 2032
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2026 (to 20 April)	20 April 2033
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2.3 For batteries and emergency components supplied by M-Light Trading Ltd, the warranty period is three (3) years from the date of the original invoice, consistent with Clause 3.3 of the EMPRICS Seven Year Product Warranty.

3. WARRANTY TERMS

3.1 All warranty claims against products originally supplied by M-Light Trading Ltd shall be governed by the current EMPRICS Seven Year Product Warranty and the Return to Base

Procedure (Appendix A), both of which are available at www.emprics.com/documents-warranty.

3.2 The warranty covers defects in materials and workmanship under normal use and proper installation, subject to the exclusions set out in the EMPRICS Seven Year Product Warranty.

3.3 EMPRICS Group Ltd reserves the right to remedy a valid warranty claim by repair, replacement with an equivalent or improved product, or credit at its sole discretion.

4. CLAIM PROCEDURE

4.1 To submit a warranty claim for products originally supplied by M-Light Trading Ltd, the Purchaser must follow the Return to Base Procedure as set out in Appendix A of the EMPRICS Seven Year Product Warranty.

4.2 Written notification of a suspected defect must be submitted to warranty@emprics.com within thirty (30) calendar days of first observing the failure.

4.3 The written notification must include:

- Original M-Light invoice number and invoice date
- Product part number and quantity affected
- Project reference and full installation address
- A detailed description of the failure mode
- Photographic or video evidence of the defect where possible

4.4 Where products were registered under the M-Light warranty scheme, the original registration reference remains valid. Where products were not registered, EMPRICS will accept the original M-Light invoice as proof of purchase for warranty claim purposes.

5. WARRANTY REGISTRATION

5.1 For projects originally supplied by M-Light Trading Ltd that were not previously registered, the Purchaser may register retroactively using the EMPRICS warranty registration form at www.emprics.com/documents-warranty.

5.2 When registering a legacy M-Light project, please select "M-Light Trading Ltd" as the original supplier and provide the original M-Light invoice reference.

5.3 Retroactive registration for M-Light projects is permitted at any time during the remaining warranty period, notwithstanding the 60-day registration requirement in the EMPRICS Seven Year Product Warranty.

6. PRODUCT CONTINUITY

6.1 Where a warranty claim requires product replacement, EMPRICS Group Ltd will supply the current EMPRICS equivalent product. Many products in the EMPRICS range are direct successors to the M-Light product lines.

6.2 Where a direct equivalent is not available, EMPRICS will supply a product of equal or superior specification at no additional cost to the Purchaser.

7. CONTACT DETAILS

7.1 All warranty correspondence for legacy M-Light projects should be directed to:

- Email: warranty@emprics.com
- Phone: +44 (0)330 174 4444
- Website: www.emprics.com/documents-warranty

7.2 For general enquiries relating to the transition from M-Light Trading Ltd to EMPRICS Group Ltd, please contact info@emprics.com.

8. GOVERNING LAW

8.1 This Legacy Warranty Cover is governed by and construed in accordance with the laws of England and Wales.

8.2 This document should be read in conjunction with the EMPRICS Seven Year Product Warranty and Return to Base Procedure, which take precedence in the event of any conflict.

9. DOCUMENT STATUS

9.1 This Legacy Warranty Cover is issued by EMPRICS Group Ltd and is effective from 22 April 2026.

9.2 This document will remain in effect until 20 April 2033, at which point all M-Light warranty obligations will have expired.